

## QUALITY AND ENVIRONMENTAL POLICY

Primayer is a world leading developer and manufacturer of intelligent technologies for the effective monitoring of water networks and for reducing the loss of potable water. Our total focus is solely on this market. We aim to provide innovative technologies enabling the effective management of water – *our planet's most important resource*. With over twenty years' experience we are committed globally to supplying quality products for water utilities, consultants and contractors.

We operate in accordance with the highest standards in our relationships with customers, suppliers and the community. Our aim is to foster a business climate encouraging technology innovation, adherence to the highest standards of integrity, manufacturing and service quality and to help protect the environment.

We develop technology to reduce water loss and thus the environmental impact of water distribution systems. The following criteria are essential to these developments:

- Continuously improving products and services offered
- Meeting all relevant industry safety and environmental standards and obligations
- Establishing and supporting the future needs of our customers.

We are committed to preventing the risk of pollution and the impact to the environment of our design, manufacturing and service activities. This is achieved by meeting the relevant legislation and cooperating with all interested parties on environmental and quality issues.

A programme of improvement objectives relevant to operational and environmental aspects of the business has been implemented. To achieve these objectives we have established and maintain an effective integrated management system which defines the responsibilities and criteria required throughout the business.

The Managing Director has overall responsibility for the integrated management system. The Primayer Board of Directors is committed to continued improvement and meeting the requirements of ISO 9001 and ISO 14001.

Signed

A handwritten signature in blue ink, appearing to read "Roger Ironmonger", written over a horizontal line.

**Roger Ironmonger**  
(Managing Director)

Date

18/07/17.



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